

0936632-072301

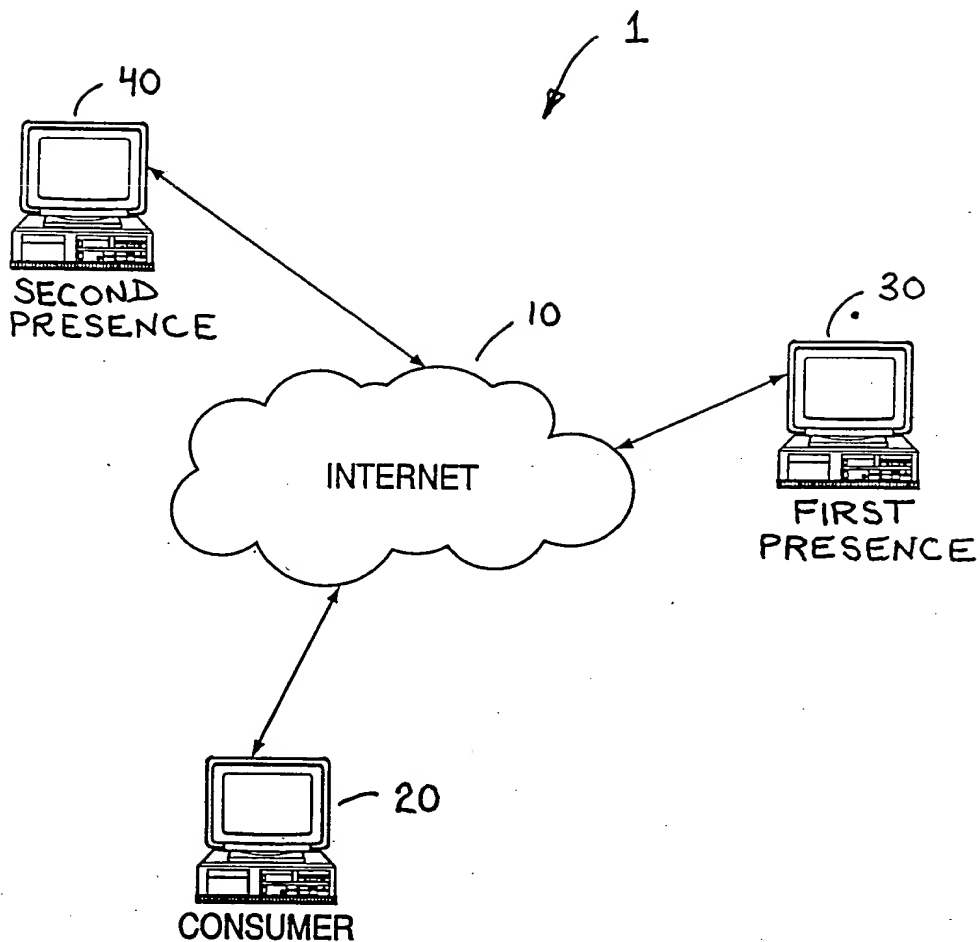


FIG. 1



09836632-072301

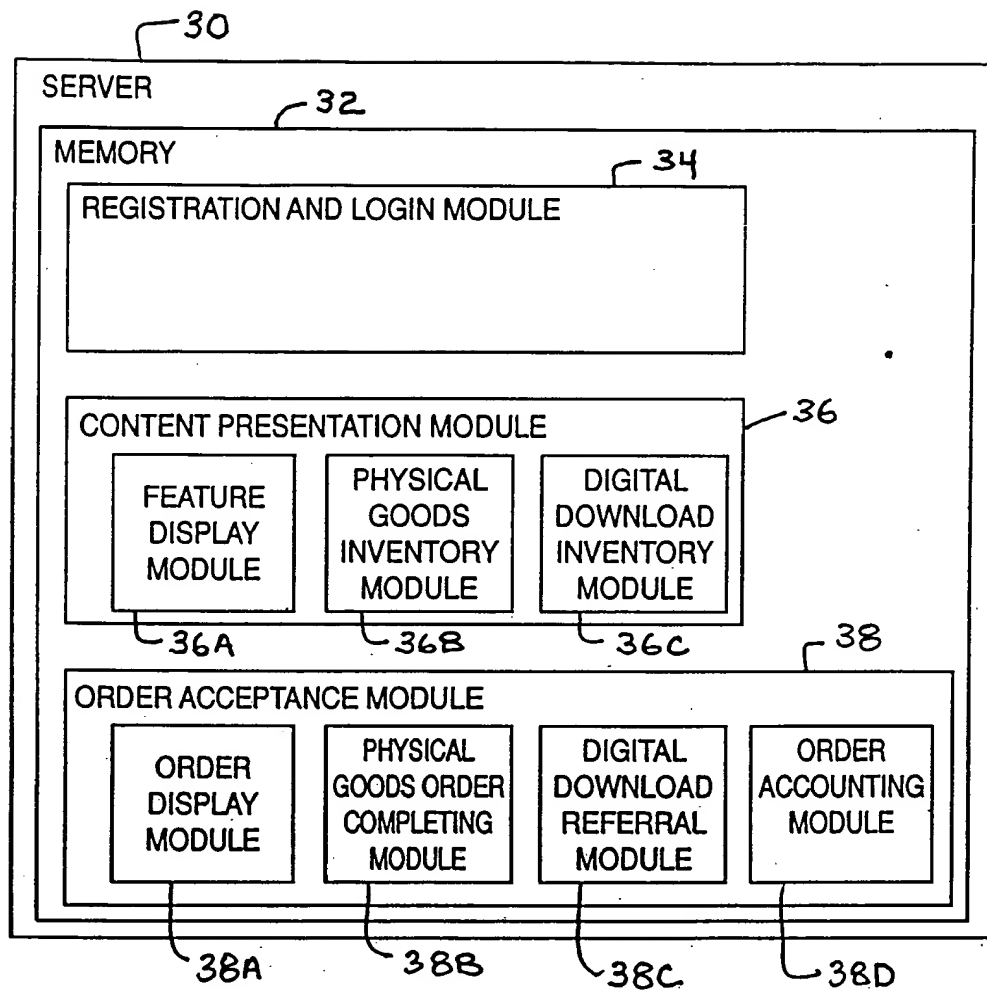


FIG. 3

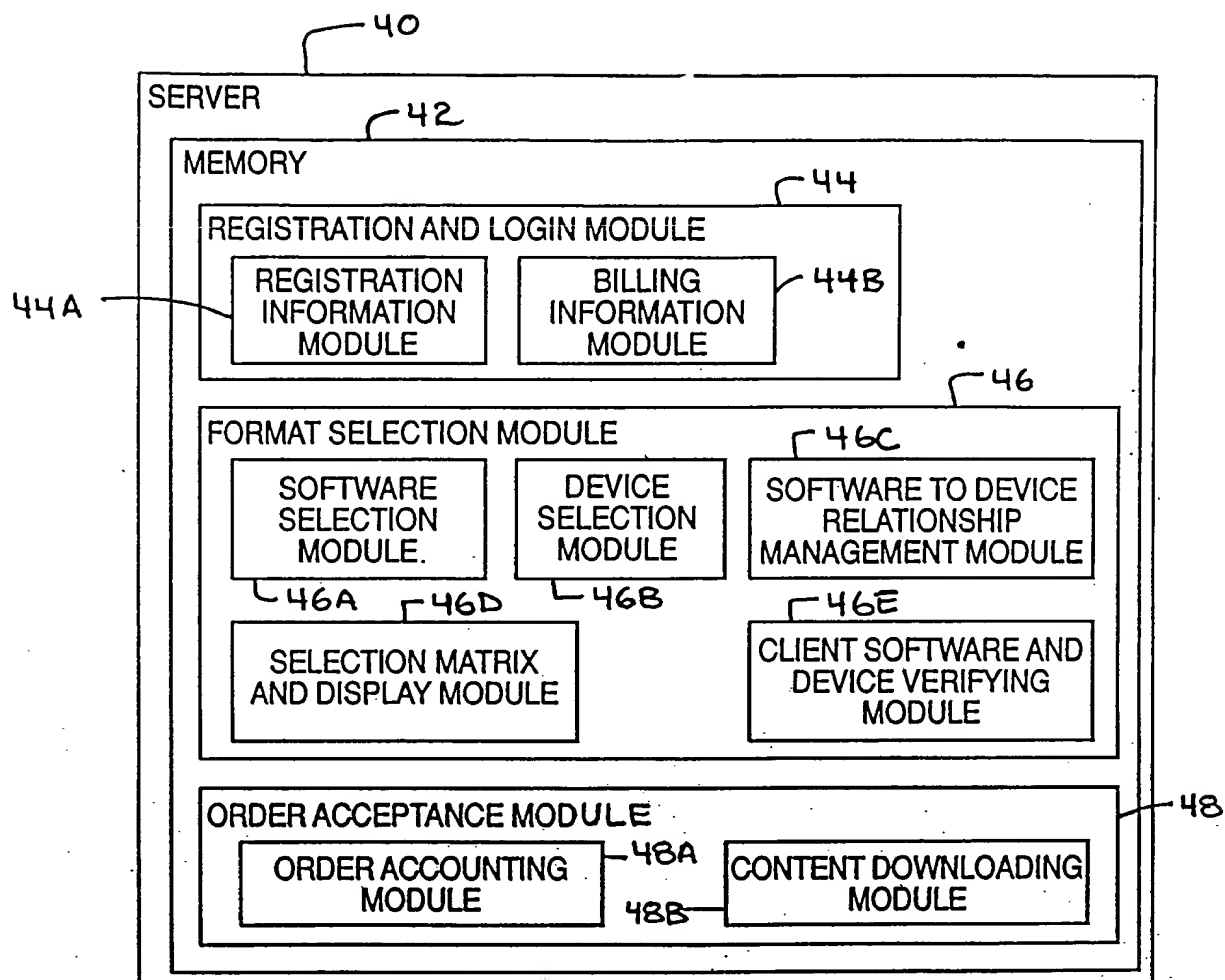


FIG. 4

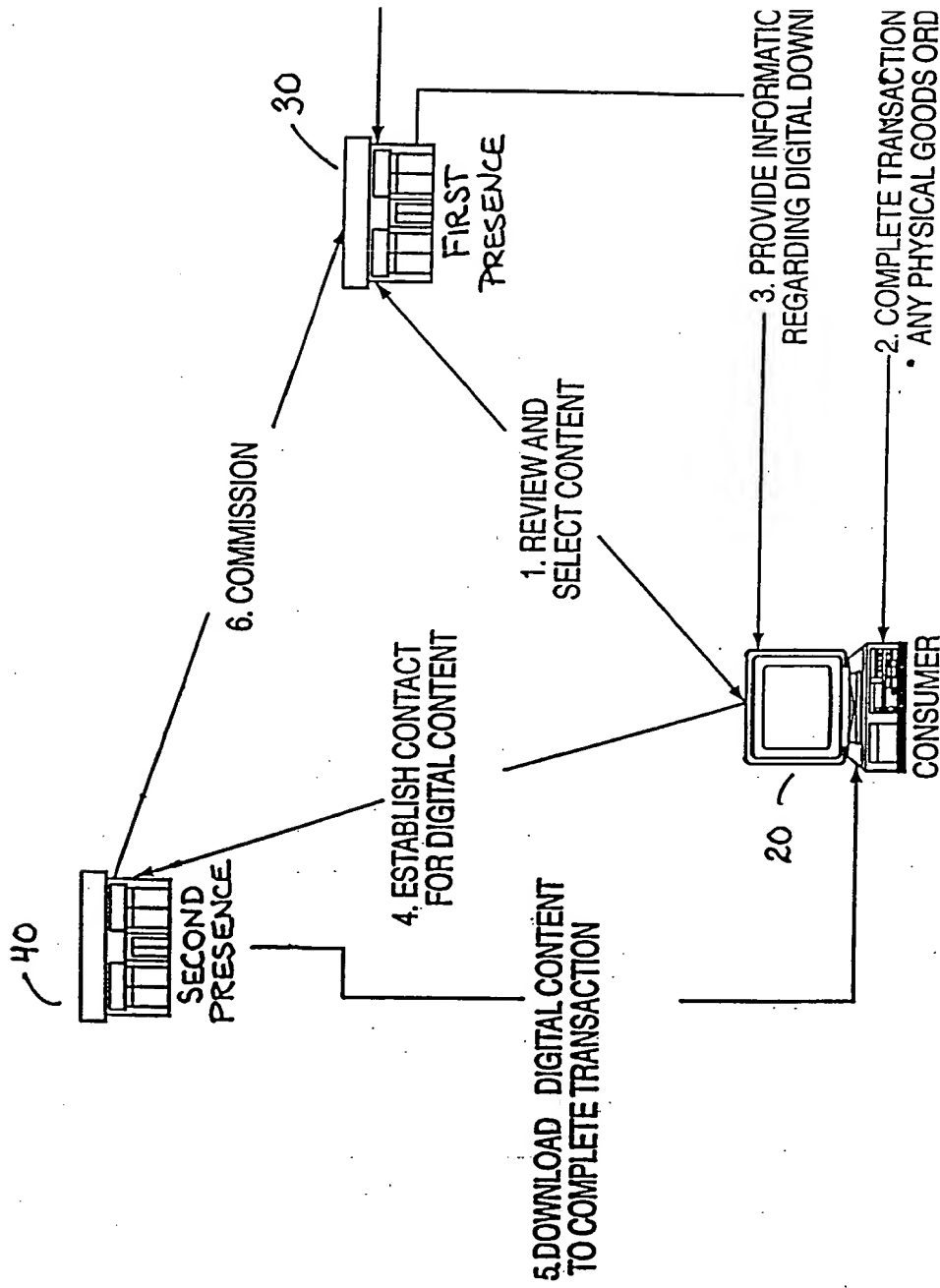


FIG. 5



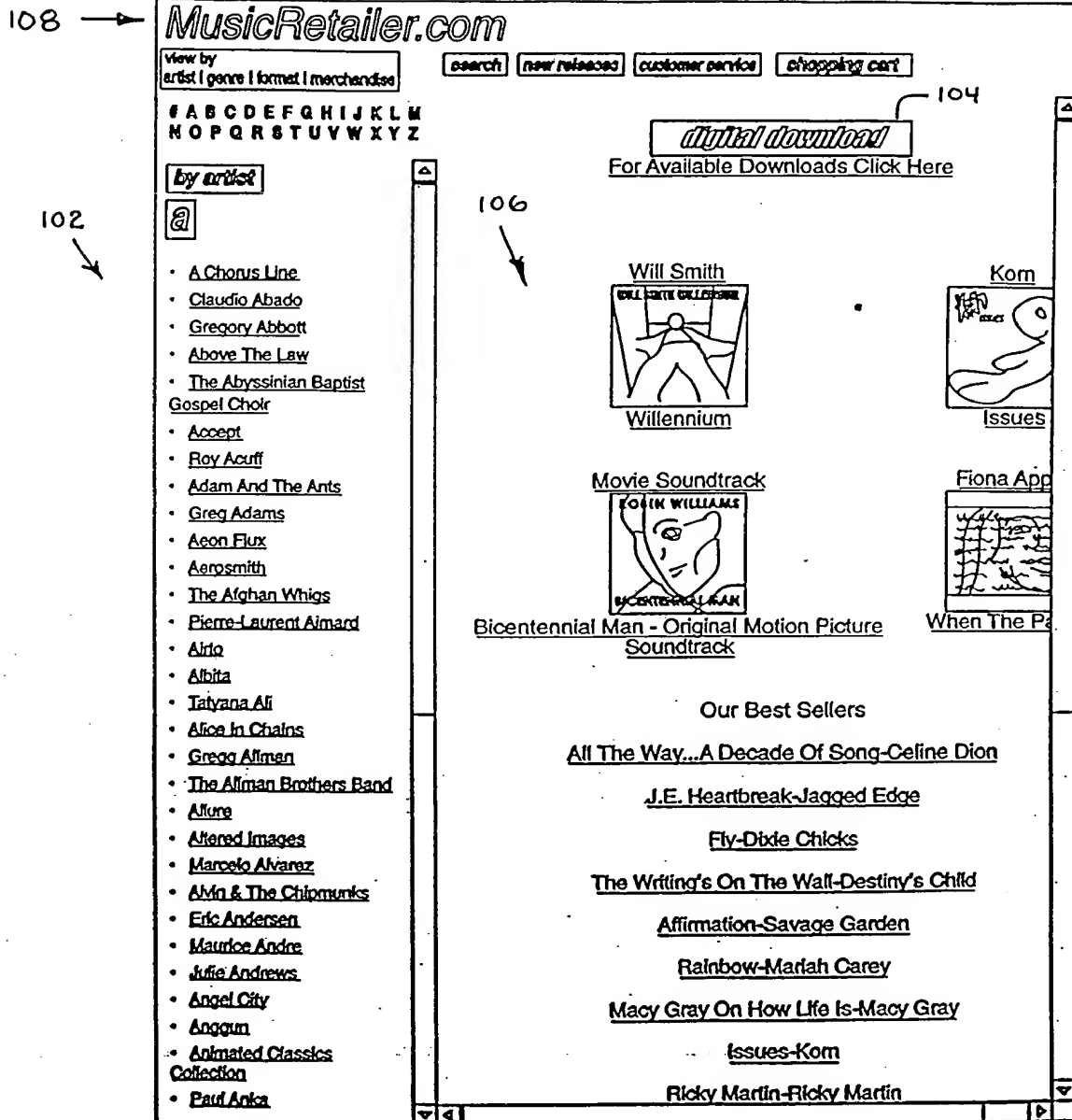
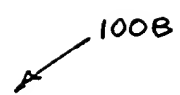


FIG. 6A



**FIG. 6 B**

09836632 072301

100C

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09836632 072301

100D

**MusicRetailer.com**

View by  
artist | genre | format | merchandise

search | new releases | customer service | shopping cart

# A B C D E F G H I J K L M  
N O P Q R S T U V W X Y Z

**by artist**

**P**

- P.Y.T.
- Michael Pabst
- Patti Page
- Eduardo Paniagua
- Leon Parker
- Andrew Parker
- Dolly Parton
- Jaco Pastorius
- Mandy Patinkin
- Patra
- Sandi Patty
- Billy Paul
- Les Paul
- Luciano Pavarotti
- Johnny Paycheck
- Peach Union
- Peaches & Herb
- Pearl Jam
- Paco Peña
- Michael Penn
- M People
- Murray Perahia
- Itzhak Perlman
- Joe Perry
- Steve Perry
- Joe Pesci
- Petra
- The Philadelphia Brass Ensemble
- Jill Phillips
- The Philosopher Kings
- Chonda Pierce
- Pink Floyd

your current order for physical goods is as follows:

product ID	Item	price	quantity	subtotal
68164EK	Yield	\$14.98	1	\$14.98

your current order for downloads is as follows:

product ID	Item	price	quantity	subtotal
06639USSM19	Everything Is Everything	\$2.49	1	\$2.49

To change an item's quantity, edit the number and press "Update Order". [      ]

update order    clear all    [ submit order ]

The total charges for your downloads are \$2.49. After confirming your physical goods purchase, you will be instructed to complete your download transaction

Shipments made within the U.S. only

130

132

FIG. 6D

09836632 072304

100E



MusicRetailer.com [customer service](#) [shopping cart](#) [continue shopping](#)

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" button to confirm this order and make your purchase.

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order. YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS .

Order Summary		Credit Card Information	
charges	total	Name:	John Q. Public
Physical goods Total:	\$14.98	Number:	*****
Tax:	\$0.90	Type:	Master Card
Shipping:	\$2.99	Exp:	Nov 2001
Physical goods sub Total:	\$18.87		
Download sub Total:	\$2.49		
Plus Applicable Sales Tax:			
Download Total:	\$2.49		
Sub Total:	\$21.51		

Billing Address	
First Name:	John
Last Name:	Public
Phone:	201-555-1234
Street:	1 Anywhere Drive
Apt:	
City:	Yourtown
State:	NEW JERSEY
Zip:	*****

[ submit order ]

FIG 6E

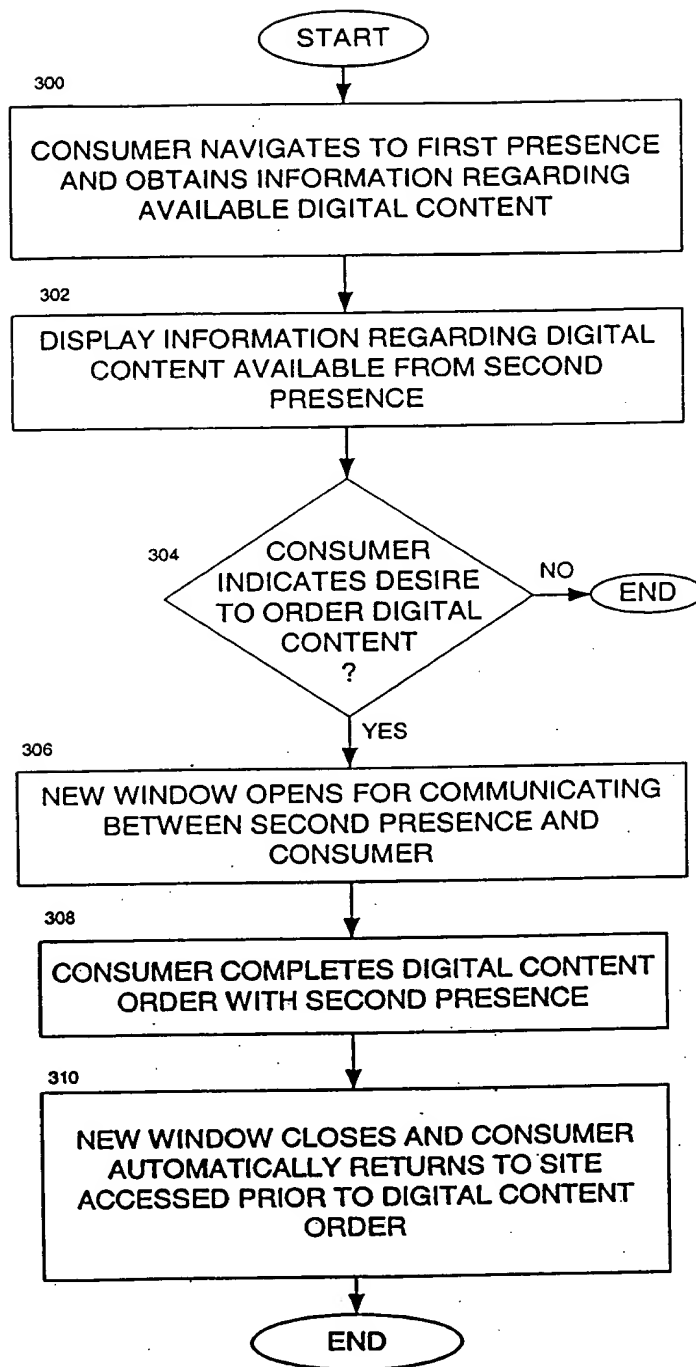


FIG. 7

09836632 07201  
100220 2E9E860

202 →

SONY MUSIC

200A

downloads

1 registration

1 2 3 4 HELP

**Welcome Sony Music customer**

*You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.*

**Please Note:**

Your credit card has not yet been charged for your music downloads.  
If you have any questions about downloading music, click here for FAQ's.

**DOWNLOAD SERVICES ACCOUNT**  
Information regarding your music downloads will be e-mailed to you.

204

**NEW SONY MUSIC DOWNLOAD CUSTOMER**

To receive your music downloads all fields must be completed.

Your Name:

Email:

US Zip Code:

Password:

Re-enter Password:

Passwords must be at least 6 characters.

206

**RETURNING SONY MUSIC DOWNLOAD CUSTOMER**

To receive your music downloads all fields must be completed.

Email/ User ID:

Password:

FIG. 8A

SONY MUSIC

2008

downloads

## 2 billing information

1 2 3 4 HELP

Your order reference number is 7223750.  
You have selected the following music downloads:



Please print this page by clicking the printer icons, or write down your order reference number so that we may better serve you.

208

artist	title	cost
Lauryn Hill	Everything Is Everything	\$2.49
I would like to receive more information on this artist. <input type="checkbox"/>		
		Sub-Total \$2.49
		Sales Tax \$0.00
		Grand Total \$2.49

210

### BILLING INFORMATION

To receive your music downloads all required (\*) fields must be completed.

#### Please Note

Your credit card has not yet been charged for your music downloads.



This site uses the industry wide security feature called Secure Sockets Layer protocol ("SSL") in order to further protect your credit card and personal information between your browser and our server.

212

Credit Card: ☐ ☐ ☐

Name on Card:

Card Number:

Expiration:  01  2000

Address:

City:

State:  Alabama

U.S. Zip Code:

214

Next

You will be able to return to this session for the next 48 hours if necessary by using the link in the email we have sent you with your account information.

FIG. 8B

09030632.072304

013 3310

200C

SONY MUSIC. **downloads**

**3 choose format** 1 2 3 4 HELP

CHOOSE FORMAT

Click below to select the format of your digital downloads.  
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

Computer Desktop Software	SECURE Portable Devices
<div>216 { 218 {<ul style="list-style-type: none"><li><input type="radio"/> Windows Media Player <div>222 Atrac 3 224 Windows</div></li><li><input type="radio"/> Liquid Audio <div>Comp. DRM</div></li><li><input type="radio"/> Real Jukebox <div>230 Comp. DRM</div></li></ul></div>	<div>220 {<ul style="list-style-type: none"><li><input type="radio"/> Sony Memory Stick Walkman &amp; VAIO Music Clip</li><li><input type="radio"/> Diamond Rio</li><li><input type="radio"/> Creative Nomad II</li><li><input type="radio"/> SANYO</li><li><input type="radio"/> Panasonic</li></ul></div>

Next

FIG. 8C

0903632-07201  
1022/0" 2E99E860

SONY MUSIC. 200C downloads

**3 choose format** 1 2 3 4 HELP

CHOOSE FORMAT

Click below to select the format of your digital downloads.  
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

Computer Desktop Software	DMAT Portable Devices
<input checked="" type="radio"/> Windows Media Player <span style="float: right;">▽Atrac 3 ▽Windows</span>	<input type="radio"/> Sony Memory Stick Walkman & VAIO Music Clip
<input type="radio"/> Liquid Audio <span style="float: right;">▽Comp. ▽DRM</span>	<input type="radio"/> Diamond Rio
<input type="radio"/> Real Jukebox <span style="float: right;">▽Comp. ▽DRM</span>	<input type="radio"/> Creative Nomad II
	<input type="radio"/> SANYO
	<input type="radio"/> Panasonic

Next

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216 { 230

FIG. 8D

0933633.072304  
T0E2/0" 2E99E860



200D  
↙

SONY MUSIC.

downloads

3 choose format

1 2 ③ 4 HELP

You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed.  
You can download the latest versions of each by clicking the link below.

Windows Media Player and ATRAC3 for Internet Explorer

Once you finish with the installation, click the continue button.

Continue

↖ 234

FIG. 8E



3010

**downloads**

1 2 3 4 HELP

## SOFTWARE VERIFICATION

We have verified that you have the proper software necessary to enjoy the downloads you have chosen.

**Please Note:** Your credit card has not yet been charged for your music downloads.

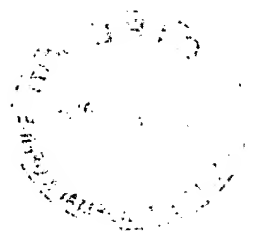
Your may now click the 'Complete Purchase' button to be able to download your songs.

**Complete Purchase**

- 236

FIG. 8F

0936622.072301



200F

SONY MUSIC. downloads

4 download songs 1 2 3 4 HELP

DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist	title	time	file size	
Lauryn Hill	Everything Is Everything	3:56	3.88 MB	<a href="#">Download Song</a>

238

Estimated time to complete digital download (file size 4 Mb)

Modem Speed	Estimated time
28.8 Kbps	21 mins 20 sec
56.0 Kbps	9 min 20 sec

FIG. 8G